



Capability Statement



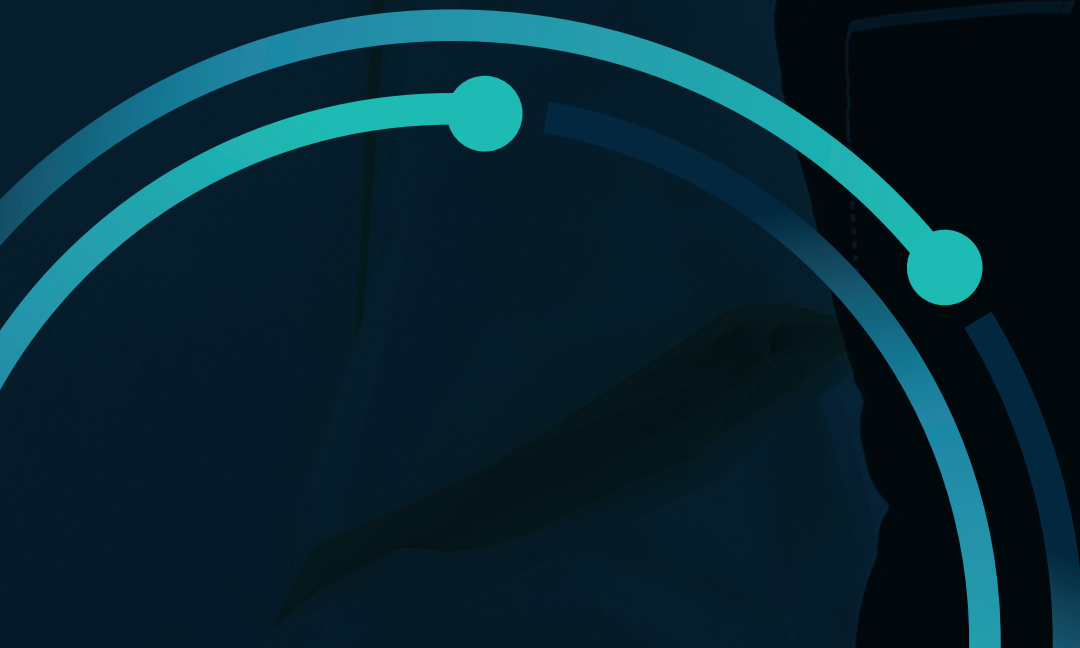
RESTOFIX
SERVICES
— QUALITY ASSURED —

Quality Assured

Restofix Services uses a builder's vision to carry out quality assured restoration services for all aspects of residential and commercial property damage.

Together with our sister company WA Insurance Builders we provide commercial and residential restoration and building repair services and offer 24/7 support state-wide.

We are proud to work with some of the leading insurance companies, brokers and strata management companies in Western Australia.



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WA
INSURANCE
BUILDERS
— QUALITY ASSURED —



RESTOFIX
SERVICES
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Restoration and Water Extraction

Mould cleaning, repairs, testing, drying and steam cleaning carpets. Pack outs and contents restoration.

First point of call

Engaging a restoration company as the first point of call for water damage is pivotal to the stages that follow. Reacting correctly will ensure minimal secondary damage to the property and that of the surrounding contents items.

Having Restofix Services on standby will enable a prompt response and the correct procedure to be carried out.

Complete a successful make safe

Excess water should always be extracted from the area upon initial attendance. This ensures better success in the attempts to restore the flooring. Our technicians are trained in water damage and knowledgeable about looking outside the box. For example;

- What room backs onto this wall that has high moisture?
- Does the underlay need to be removed as to not hinder the drying process?
- Is water caught behind the skirting or moisture trapped in the wall cavity and waterlogging the insulation?

We carry out a full assessment on initial attendance to all areas and complete a thorough inspection and report on moisture mapping the affected area.



Correct drying process

Drying the affected area must be done thoroughly and correctly. Our technicians know the importance of using the correct drying equipment and the balance of applying controlled heat and air exchange to efficiently extract moisture from the flooring and within the air.

The correct equipment eliminates the chance of mould growth while also speeding up the drying process.

Health and safety

The safety of our workers is so important. But what about the responsibility placed on us in an event such as this when it comes to the potential hazard of mould. During the restoration process, our expert team install a portable Air Detoxifier in the area.

This HEPA filtration system improves the air quality by dispersing VActive Gel vapours into the air whereby reducing harmful indoor bacteria, viruses, microbes, mould and toxins. For the safety of the occupants, a mould treatment is also performed to ensure the area is sanitised and the growth of mould is eliminated.



Monitor and restore

Observing the drying progress is necessary in case the drying equipment needs to be repositioned. Once the area has reduced to a dry standard, the affected areas of carpet will require a steam clean.

This properly sanitises and deodorises the area to ensure that the carpet won't be a breeding ground for harmful mould spores. Our technicians are experienced in ensuring the right levels of steam and water penetrate the carpet, additionally ensuring that all the water is extracted during this cleaning process.

End result

Engaging Restofix Services ensures immediate attention, thorough processes with successful results completed in a timely manner. What is the end result? Successfully mitigating loss, reducing resultant building damage, and streamlining the claim life.



Unique Equipment

Drymatic DII Drying System

Restofix Services use the best technology available suited for the WA environment and building structures.

Our Drymatic DII systems installed with a boost bar and air mover with associated mats efficiently extract moisture from the area whereby using controlled heat and air exchange.

It uses a re-circulation mode to maximise temperature gain, whilst minimising heat loss through the exhaust process. In Exhaust Mode the Drymatic II takes air in from the Room Intake and purges it straight through the machine to outside via the Outside Exhaust.

The mats enable a direct focus on the areas requiring targeted drying. This system reduces the drying time immediately resulting in a quicker and less costly process.



Building Skills

Restofix Services have a vast background knowledge in building works and repairs. The advantage to this skillset is the ability to visually inspect structural damage and offer immediate assistance with removing structural area as to not delay or hinder the restoration works. The advantage of this is it eliminates the chance of mould growth whilst also speeding up the drying process.

Examples of our services are:

- Scrape plaster / paint from walls
- Cut out and remove gyprock
- Removal of wall insulation
- Removal of skirting boards
- Removal of kick boards
- Removal of carpet, floating floorboards, stuck down flooring, wooden floorboards, lino and cork.
- Removal of doors
- Removal of cabinetry and shelving
- Removal of fixtures and fittings
- Removal of ceilings and cornices



Dust Minimisation

Taping up cabinetry, sealing all entry points and flooring protection.





Flooring Removal

Floating floor boards, carpets, vinyl and direct stick flooring.

Mould Remediation

Mould Remediation, indoor air quality, mould inspections and mould reports.



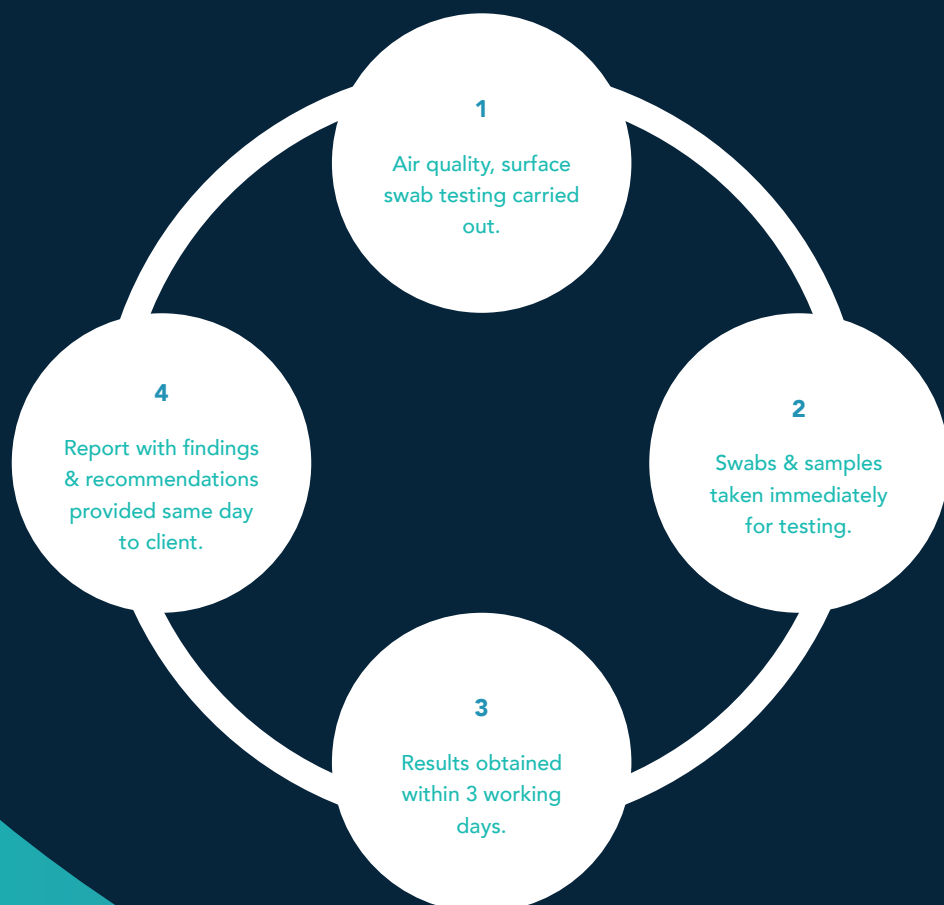
Mould Testing and Reporting

(Swab Testing and Decontamination)

Mould can be harmful if exposure is long term. It is imperative that remediating mould is done correctly. Restofix Services provides immediate remediation and encapsulation to affected areas.

We carry out Air Quality testing with prompt results and reporting.

All works are supported with recommended scopes of works and clearance certificates.



ATP Testing and Reporting

ATP (Adenosine Triphosphate) Testing

Restofix Services carry out ATP testing.

This type of testing is to determine the presence of residual organic matter – living or once living.

This testing provides a rapid response which enables us to quickly assess the cleanliness of a surface.

This form of testing can detect contaminants due to blood, saliva and bacteria.

If an ATP test detects hazardous contaminants present, Restofix Services can immediately formulate an action plan for remediation. The affected surfaces can be decontaminated upon attendance and another ATP test carried out on completion to confirm the decontamination has been successful.

A report and clearance certificate will be issued to the client on completion.



Testing, Tagging Electrical Items

In-house electrical testing, tagging and report services makes the process of identifying affected electrical items fast-tracked and immediate.

This in turn provides safety to the residence and a trusted, faster reporting service to the client.

To help ensure electrical equipment is safe to operate, Workplace Health & Safety (WHS) legislation states that 'testing and tagging' must be carried out in accord with Australian Standard AS/NZS 3760 by a competent, trained person. This is to ensure electrical safety in the workplace or home and to minimise the risk of fires or electrocution.

To ensure that all our tradespeople and customers are compliant we have invested in the latest Test and Tag equipment and provide an in-house and on-site test and tag service.



Cleaning Services

Restofix Services provides a premium cleaning service.

We pride ourselves on providing a professional, quality cleaning service. We have a professional team developed amongst a nurturing environment, trained to provide a cleaning service well beyond the standard.

We provide cleans for the following situations:

- Final builder cleans
- Mid – builder cleans
- Collapsed ceiling and insulation
- Contents cleaning from water damage or mould
- Contents cleaning from fire/soot

Restofix Services have a cleaning station and production line at our warehouse. Designed for a full house pack out, we have the appliances, packing supplies, reusable crates and sectional storage on site to support any job.



Contents Processing

Restofix Services provides a professional removal service to ensure your client's contents are packed, transported and store securely.

Restofix Services can assist with:

- Assessment of damage to contents
- Inventory listings
- Restoration and cleaning
- Repairs to contents engaging specialist services
- Storage
- Disposal

Restofix Services have the capacity and experience with contents inspections due to the following events – but not limited to:

- Fire damage
- Water damage
- Mould damage
- Malicious damage
- Paint damage
- Pet damage
- Accidental damage

All damage to contents is assessed in an unbiased manner, handled and treated with care and respect.



Certifications

Restofix has the following certifications:



the**cleantrust**certified
Formerly Institute of Inspection, Cleaning and Restoration Certification, (IICRC)



Our Location





1300 794 917 • 0438 634 524

info@restofixservices.com.au

www.restofixservices.com.au

Mail

PO BOX 204, Joondalup DC, 6919