

Capability Statement



WA
INSURANCE
BUILDERS
— QUALITY ASSURED —



RESTOFIX
SERVICES
— QUALITY ASSURED —

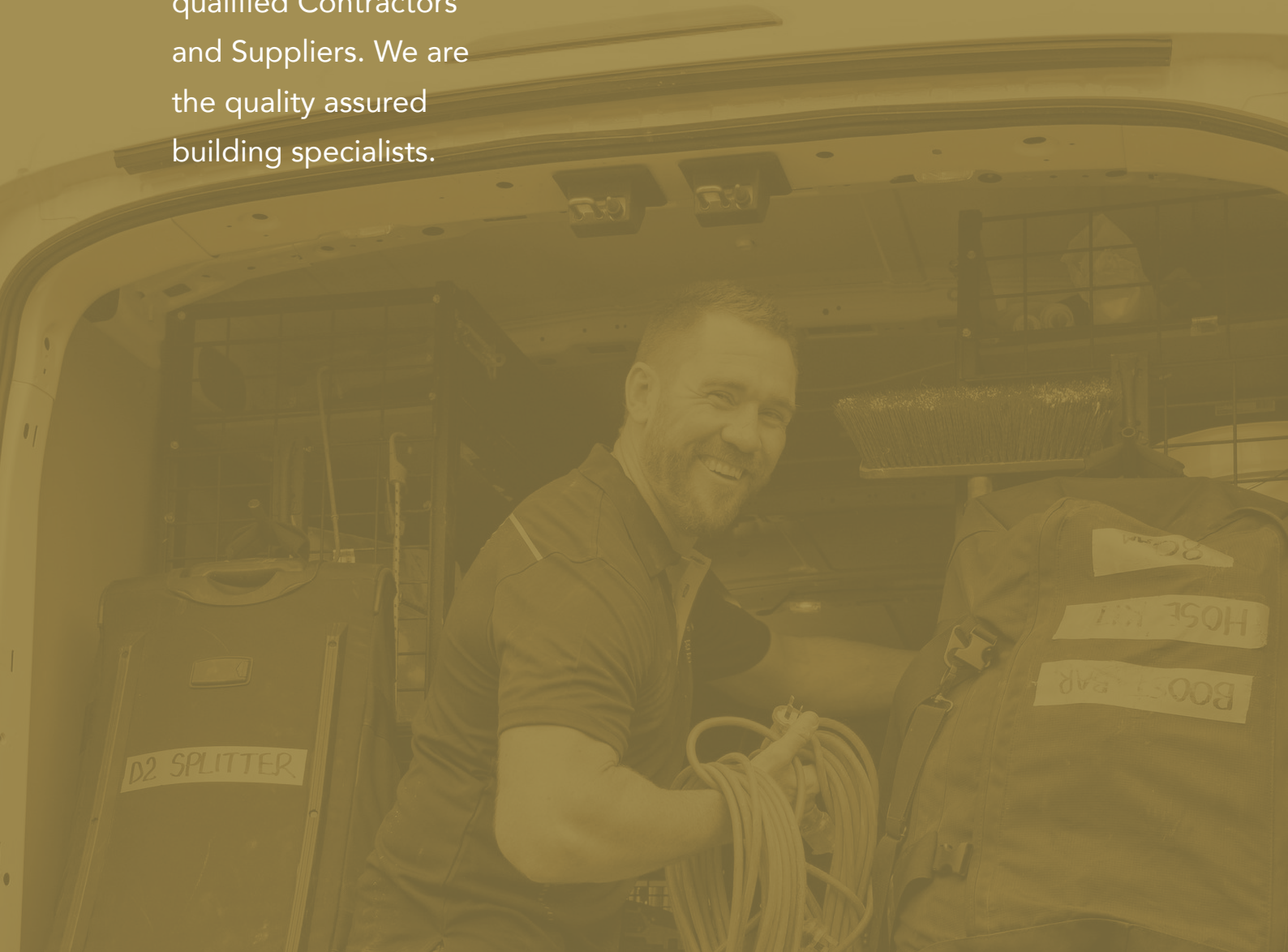
Quality Assured

WA Insurance Builders have over 30 years' experience within the building industry.

The strength of WA Insurance Builders is our specialist and dedicated team along with our highly skilled and fully qualified Contractors and Suppliers. We are the quality assured building specialists.

Our services include:

- Storm Damage
- Roof Damage
- Impact Damage
- Malicious Damage
- Break-in Damage
- Fire Damage
- Refurbish & Renovate
- Project Management
- Maintenance Repairs



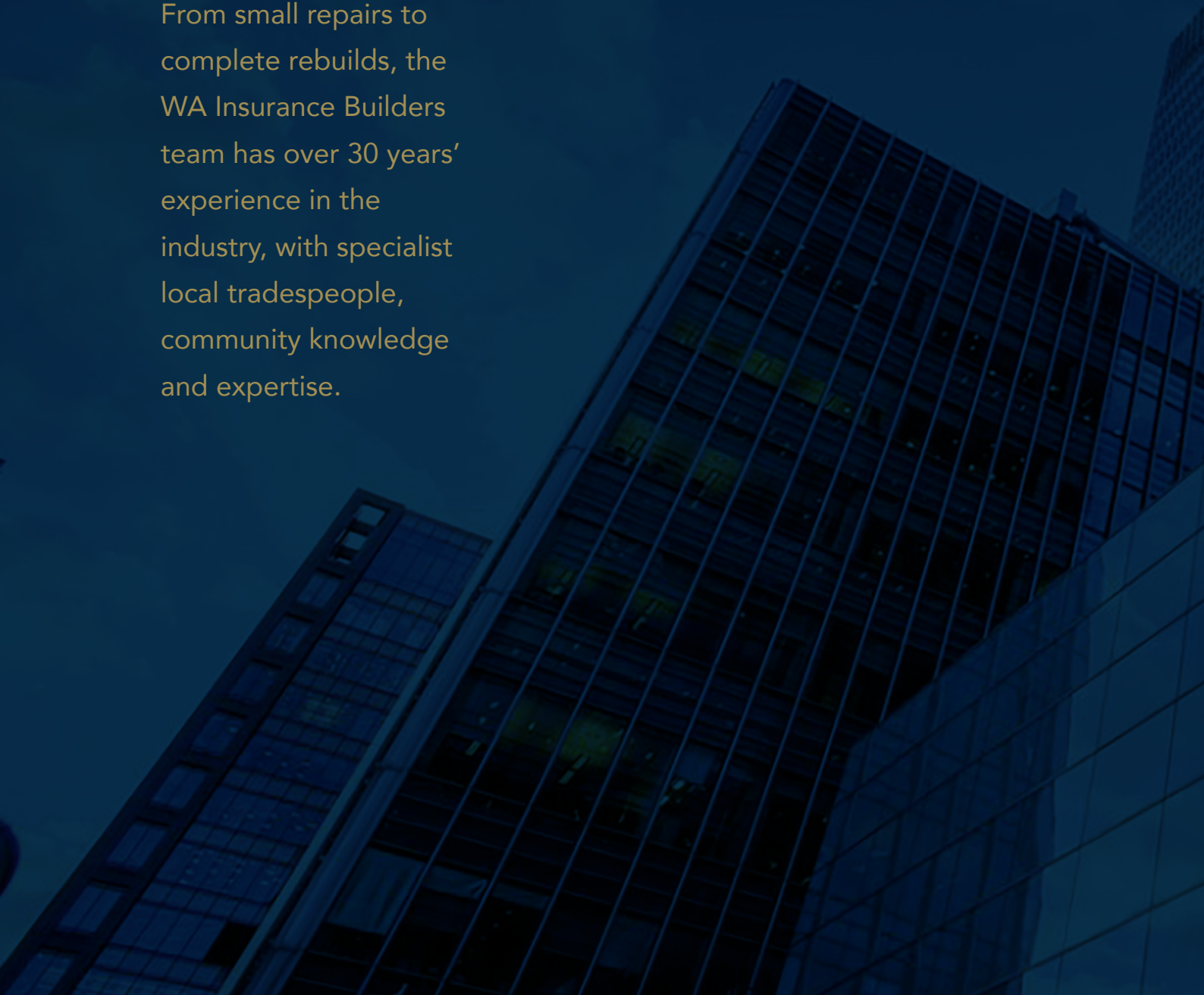
Quality Assured

WA Insurance Builders are Western Australia's quality assured building specialists – offering commercial and residential services and 24/7 support state-wide.

From small repairs to complete rebuilds, the WA Insurance Builders team has over 30 years' experience in the industry, with specialist local tradespeople, community knowledge and expertise.

We aim to resolve all claims quickly and to the highest standard of workmanship.

Our focus is geared towards forging strong and long-lasting relationships, which is why we source and retain only the best trades-people, and treat each customer as though they are our number one priority.





Major Works & Large Loss

Recognising that not all claims are the same, claims exceeding \$50,000 are categorised as 'major loss', which require more time, detailed care and expert management. WA Insurance Builders has a dedicated major loss team to manage all claims exceeding \$50,000. Our team's expertise and knowledge allows completion of major loss claims in a timely manner and on budget.



After Hours Emergencies

WA Insurance Builders offers state-wide 24/7 support 365 days a year for commercial and residential emergencies. Our team has over 30 years' experience in responding to all types of emergency situations and all types of damage - including catastrophes and major loss events.



Residential Services

Providing efficient, expert insurance building repairs, maintenance and home renovations on all residential properties. All claims under \$10,000 are fast-tracked to help provide a smooth and quick process whilst ensuring minimal disruption when working on your property. Claims between \$10,000 to \$50,000 are project managed by a team of highly trained and skilled supervisors.



Commercial Services

WA Insurance Builders implements an extensive building and maintenance service, both privately and within the insurance industry. Our dedicated team of estimators, project managers, architects and highly-skilled tradesmen ensure all repairs are completed on time and within budget.



Strata Services

WA Insurance Builders have strong relationships with strata insurers and loss adjusters. We provide an extensive service to the strata community – including a wide variety of maintenance, construction, reporting, and access to a range of highly skilled and qualified trade base.

All Types of Damage Repair

Damage can be a complete disruption to residential homes and commercial properties, costing time and money the longer it is left unrepaired.

Our team of quality-assured tradespeople specialise in accidents and damage claims, covering all types of damage.

Connecting the Right People

We specialise in dealing directly with insurers – offering a diverse range in services, solutions and support for insurance companies and loss adjusters.

We have the local knowledge and contacts to resolve each claim quickly by selecting the right team for each job.

Restofix Services

Why choose Restofix Services?

Restofix Services specialises in loss mitigation, with state-of-the-art technology. Our certified technicians respond rapidly to major emergencies statewide, with 24/7 rapid response to all our clients within the insurance and strata industry.

- Single point of contact
- Holistic approach to projects
- Reduced claim life
- Lower repair costs

Offering a full range of restoration services, cleaning services, fire, soot and mould services, contents removals and storage services.



Test & Tag

Our new Test and Tag division makes it easy for you to meet your compliance obligations as required by WHS legislation to avoid the risk of fires or electrocution.

Testing and Tagging Process

To help ensure electrical equipment is safe to operate, Workplace Health & Safety (WHS) legislation states that 'testing and tagging' must be carried out in accordance with Australian Standard AS/NZS 3760, by a competent, trained person. This is done to help ensure electrical safety in the workplace or home to minimise the risk of fires or electrocution.

Our Equipment and Team

To ensure that all our tradespeople and customers are compliant, we have invested in the latest Test and Tag equipment, and appointed highly experienced Test and Tag specialists, to provide an in-house and on-site test and tag service.

Emergency Support

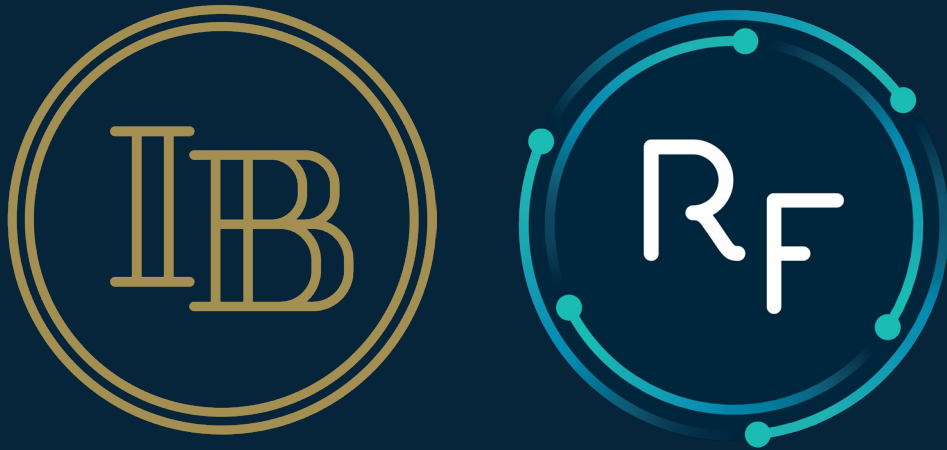
Accidents happen when you least expect them, so we offer state-wide 24/7 support 365 days a year for commercial and residential emergencies.

Our emphasis is on providing fast and efficient emergency solutions for any nature of repair.

Making the Process Easier

Making an insurance claim can be a stressful time, especially when damage to property is involved.

We take the stress out of this process – connecting insurers and loss adjusters with skilled tradespeople, certified to the highest industry standards.



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